



Unit 14, Evans Business Centre, Durham Way South  
 Newton Aycliffe, Co. Durham, DL5 6ZF  
**Phone: 01388 814089**  
**Email: [survey@ledsupplyandfit.co.uk](mailto:survey@ledsupplyandfit.co.uk)**  
**Web: [www.ledsupplyandfit.co.uk](http://www.ledsupplyandfit.co.uk)**



## Up to 5 Year Warranty

When purchasing LED products from ourselves you have the option to extend the warranty to a full 5 years by completing our extended warranty form and returning it to us. If you have any questions regarding the warranty, or require any further information, then please contact us on 01388 814089.

### Details for registration

Title: \_\_\_\_\_

Full name: \_\_\_\_\_

Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Telephone number: \_\_\_\_\_

Email address: \_\_\_\_\_

Order Number: \_\_\_\_\_

Purchase date: \_\_\_\_\_

Product details: \_\_\_\_\_

Signed: ..... Date:.....

**By signing this warranty form you confirm that you have read and accepted our Statement of Limited Warranty: 5 Year Warranty Terms & Conditions.**

Please return this completed form to:

LED Supply and Fit Ltd, Unit 14, Evans Business Centre, Durham Way South,  
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North East Chamber of Commerce

## Statement of Limited Warranty: 5 Year Warranty Terms & Conditions

**LED Supply & Fit Ltd, Unit 14, Evans Business Centre, Durham Way South, Newton Aycliffe, Co Durham DL5 6ZF**

This limited warranty applies to purchases of LED Panels from LED Supply & Fit Ltd by UK customers.

Except where prohibited by applicable law, this limited warranty applies to these products only if it was originally purchased for your use, and not for resale, from LED Supply & Fit.

### Limited warranty

LED Supply & Fit warrants that this product:

- Is manufactured from new parts, or from new and serviceable used parts, which perform like new parts
- Is, during normal use, free from defects in material and workmanship

If this product does not function as warranted during the warranty period, contact LED Supply & Fit for repair, replacement or refund. This limited warranty period excludes all End of Line and Sale stock items. End of Line products are eligible for 1 year from date of discontinuation. Registrations must still be registered within the correct timeframe, (90 days of date of purchase) to qualify for the promotional warranty.

If you transfer this product to another user, warranty service under the terms of this statement is not available to that user during the remainder of the standard warranty period.

In the event of a claim, proof of purchase will be required to validate all periods of cover and to authorise any parts, replacements or refunds required.

### Limited warranty period and extended warranty period

The warranty period starts on the date of original purchase as shown on the purchase receipt. The standard warranty period ends 2 years later. Extended warranty is not automatically provided and will only be validated when a completed Warranty Registration Form is received by LED Supply & Fit Ltd within 90 days of purchase. Failure to register your purchase will render this offer null and void and a standard 2 year manufacturer's warranty will apply. LED Supply & Fit Ltd is not responsible for application forms delayed or lost in transit.

By registering this product within 90 days after the date of original purchase, you will receive an additional 3 years extended limited warranty service, which would bring the total period of coverage to 5 years starting on the date of original purchase.

End of Line, Sale Stock and LED Strip Lights are not covered by the extended warranty period.



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All of the terms set forth in this Statement of Limited Warranty shall apply with full force and effect to any extended warranty.

### **Limited warranty service**

To obtain warranty service you may be required to present proof of original purchase. You may be required to deliver your product to LED Supply & Fit Ltd or ship it prepaid (except where prohibited by provincial law) and suitably packaged to LED Supply & Fit's location. Unless otherwise prohibited by provincial law, you are responsible for loss of, or damage to, a product in transit to the Subsidiary or the designated location. When warranty service involves the exchange of a product or part, subject to applicable law, the item replaced becomes the property of LED Supply & Fit Ltd. The replacement may be a new or repaired item. The replacement item assumes the remaining warranty period of the original product.

For further details and explanation of your warranty alternatives and the manner in which you must proceed to obtain execution of your applicable warranty contact LED Supply & Fit on 01388 814089 or in writing to LED Supply & Fit Ltd, Unit 14, Evans Business Centre, Durham Way South, Newton Aycliffe, Co Durham DL5 6ZF.

### **Extent of limited warranty**

We do not warrant uninterrupted or error-free operation of any product. Replacement is not available to you if the product you present for exchange is:

- defaced,
- altered,
- damaged beyond repair, or
- in need of a repair not included in warranty service.

Also, the product must not be subject to any legal obligations, restrictions, including liens and encumbrances.

To the maximum extent permitted by law, warranty service does not include repair of failures caused by:

- Modification or attachments
- Accidents or misuse
- Unsuitable physical or operating environment
- Third party products
- Operation of a product beyond the limit of its duty cycle
- Products, components, parts, material, software, or interfaces not furnished by LED Supplies

SUBJECT TO GOVERNING LAW TO THE CONTRARY, NEITHER LED SUPPLY & FIT NOR ITS THIRD PARTY SUPPLIERS MAKE ANY OTHER WARRANTY, GUARANTEE, OR CONDITION OF ANY KIND, WHETHER EXPRESS, IMPLIED, LEGAL OR STATUTORY, WITH RESPECT TO THIS PRODUCT, AND SPECIFICALLY DISCLAIM THE IMPLIED, LEGAL OR STATUTORY WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR, GENERAL OR NORMAL PURPOSE, SATISFACTORY QUALITY, DURABILITY AND WARRANTIES AGAINST LATENT DEFECTS. ANY WARRANTIES OR CONDITIONS THAT MAY NOT BE DISCLAIMED UNDER APPLICABLE



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LAW ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. SUBJECT TO GOVERNING LAW TO THE CONTRARY, NO WARRANTIES, OR GUARANTEES, OR CONDITIONS, EXPRESS, LEGAL, STATUTORY OR IMPLIED, WILL APPLY AFTER THIS PERIOD. [ALL INFORMATION, SPECIFICATIONS, PRICES AND SERVICES ARE SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE.]

### **Limitation of liability**

Your sole remedy under this limited warranty is set forth in this document. For any claim concerning performance or non-performance of LED Supply & Fit Ltd for this product under this limited warranty, you may recover actual damages up to the limit set forth in the following paragraph.

To the maximum extent permitted by law, LED Supply & Fit's liability for actual damages from any cause whatsoever will be limited to the amount you paid for the product that caused the damages. LED Supply & Fit Ltd is not liable for any indirect or consequential losses or expenses suffered by the customer or any third party, howsoever caused, including but not limited to loss of turnover, profits, business or goodwill or any liability to any other party.

LED Supply & Fit Ltd strives to provide its customers with the most accurate information possible concerning the use and installation of its products. However, in all cases it is ultimately the customer's role and responsibility to verify all pertinent information. The customer is solely responsible for all risks relating to or arising from the selection, provision, installation and use of the goods. The customer at all times will be responsible for any additional costs or third party expenses arising from or in connection with the goods or as a result of the provision, installation or use of the goods.

NOTWITHSTANDING ANYTHING TO THE CONTRARY, IN NO EVENT WILL LED SUPPLIES BE LIABLE FOR ANY LOST PROFITS, LOST OPPORTUNITIES OR GAINS, LOST SAVINGS, INCIDENTAL DAMAGE, OR OTHER ECONOMIC, CONSEQUENTIAL OR INDIRECT DAMAGES. THIS IS TRUE EVEN IF YOU ADVISE LED SUPPLY & FIT OF THE POSSIBILITY OF SUCH DAMAGES. LED SUPPLY & FIT IS NOT LIABLE FOR ANY CLAIM BY YOU BASED ON A THIRD PARTY CLAIM.

This limitation of remedies also applies to claims against any Suppliers of LED Supply & Fit Ltd. LED Supply & Fit's limitations of remedies are not cumulative. Such Suppliers are intended beneficiaries of this limitation.